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Profile

The search for a challenging position with a growing and reputable organization enables me to develop and enhance my communication, learning and technical skills, giving me the opportunity to implement my abilities to their fullest potential.

Personal Qualifications

Bachelor of Agriculture – Department of Food Science and Technology

Grade: Good - Fayoum University - 2021

Professional Experience:

Vodafone Customer Service Agent. 2019

Duties and Responsibilities:

1. **I worked as a Vodafone customer service officer in 888 account for 10 months**
2. **Communicate with business customers through incoming calls.**
3. **Prompt response to customer inquiries.**
4. **Acknowledgment and resolution of customer complaints.**
We supply our products from home and abroad so you can answer questions.
5. **Process applications and application forms.**
6. **Ensure customer satisfaction and provide professional customer support.**

Quality Controller at Maksab Company - the leading company in the field of wholesale food and groceries in Egypt. 2021-2022

Duties and Responsibilities:

1. Work on monitoring the quality of goods in terms of production validity and product expiration date.
2. Review invoices and return inappropriate goods.
3. Supervising the organization of goods in terms of coordinating the racking and transporting goods for transport vehicles.
4. Make plans to continuously monitor the goods to avoid mistakes.

Agricultural Engineer at Infinity Ornamental Plants Company in charge of Emaar Misr nursery 2022-2023

Duties and Responsibilities:

1. Maintenance and production of ornamental plants in greenhouses.
2. Monitor plant condition and growth rate based on specific schedules.
3. In addition to determining the suitable soil for each plant and determining the methods of growing the plant using seeds Or propagation by cuttings.
4. Monitor the watering status of each plant in terms of plant production cycles, temperature and humidity.
5. Carry out periodic maintenance of plants in terms of cleanliness, connecting the water line and adequate fertilization, as well as insect control.

Landscape engineer at Uptown site of Emaar Misr

Current job from 2023

Duties and Responsibilities:

1. Follow up the implementation on the site.

- Daily supervision of agricultural and cosmetic work (planting, cutting plants, cleaning weeds, irrigation, pest and weed control, fertilization).
- Ensure that the works are carried out according to the approved plans and schedule and coordinate with contractors

2. Preparing reports and documents.

- Submit periodic reports (daily/weekly) on the progress of business.
- Documenting the work carried out on the site with pictures and notes.

3. Read and execute charts

- Interpretation of landscape schemes (Hardscape & Softscape).
- Identify planting sites, irrigation systems, walkways, and outdoor furniture.

4. Coordination of work with other disciplines

- Coordination with infrastructure engineers and architects.
- Ensure that the landscape works do not conflict with other services (electricity, sewage, water).

5. Quality Control

- Ensure the quality of the soil, plants, and irrigation systems used.
- Inspect the materials received for the site and their compliance with the specifications.

6. Team Management

- Directing workers and distributing daily tasks.
- Ensure compliance with occupational safety procedures.

7. Field problem solving

- Dealing with unexpected obstacles (e.g. differences in levels or soil type)
- Propose practical technical solutions immediately

Knowledge and skills

- * Good communication and writing skills.
- * Able to communicate complex technical issues, with good presentation skills.
- * Excellent skills in organization, communication and problem solving.
- * Self-motivated and adaptable to be able to work with minimal supervision.
- * Good interpersonal skills.

- * Self-confident.

Personal data

- *Nationality: Egyptian
- * Date of birth: 5/3/1997
- *Gender: Male
- *Marital Status: Single

Language

Arabic – Mother tongue

English - Good

References are available upon request.